CROPZY

UI/Ux Case Study

By Tanmay D.

Xd Ai Ps

INTRODUCTION

Project Overview

Cropzy is a mobile application designed to help Indian farmers make better crop decisions using weather intelligence, crop management, disease detection, and real-time expert support—all in local language with voice assistance.

The goal was to create a simple, trustworthy, and farmer-friendly experience for users who may not be tech-savvy but rely heavily on timely agricultural guidance.



PROBLEM & SOLUTION

The Problem

- Indian farmers face multiple challenges:
- Unpredictable weather conditions
- Crop diseases and pest attacks
- Limited access to agricultural experts
- Complex apps that are hard to understand
- Language and literacy barriers

The Solution

Design a single platform that:

- Speaks the farmer's language
- Uses voice-first interactions
- Gives actionable advice, not just data
- Works well even for first-time smartphone users



GOALS & SUCCESS METRICS

Primary Goals

- Simplify complex agricultural data
- Reduce crop loss due to weather & disease
- Enable quick access to verified agri experts
- Build trust through clarity and consistency

Success Metrics

- 90% users find it to understand alerts
- Higher engagement with weather & crop features
- Increased expert consultations
- Positive feedback from farmers



MY ROLE & TIMELINE

Role: UI/UX Designer

Responsibilities:

User research & flows
Wireframing & visual design
Interaction & accessibility design
Voice-first UX planning

Duration:

6 weeks (Concept → final UI)

Tools Used:

Adobe XD, Adobe Illustrator, Adobe Photoshop

RESEARCH, INSIGHTS & IDEATION

Target Audience

- Small & medium Indian farmers
- Age group: 25–55
- Semi-literate / vernacular users
- Android-first users

Key Insights

- Farmers prefer voice over text
- Visual cues work better than long explanations
- Alerts must be clear, direct, and urgent
- Trust increases when real experts are visible



Key UX Decisions:

- Language selection at onboarding
- Voice toggle on every critical screen
- Large touch targets & simple layouts
- Color-coded alerts (green / yellow / red)

USER PERSONA

Core User

Name: Ramesh Patel
Age: 42
Location: Rural Maharashtra
Land Holding: 3 acres
Education: 8th standard
Phone Type: Low to mid-range Android
Internet: 4G but unstable

Goals

- Know if it will rain today
- Avoid crop loss
- Identify crop disease quickly
- Get simple daily guidance

Pain Points

- Hard to understand English apps
- Too much reading in agriculture apps
- Confusing dashboards
- Wrong timing of spray/fertilizer



Tech Behavior

- Uses WhatsApp & YouTube
- Prefers audio over reading
- Clicks big buttons only
- Avoids complex settings

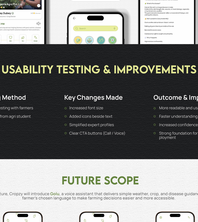
Language Behavior

- Selects local language on first screen
- Still prefers short text
- Understands better when app speaks

FLOW CHART



DESIGN SYSTEM



DESIGN PROCESS

Low-Fidelity Wireframe

1.Started with low-fidelity wireframe 2.Focused on thumb-friendly navigation 3.Reduced cognitive load per screen



Language Selection

Users preferred regional language at the start
Complete app experience in chosen language
Clear and easy-to-understand content
Improves accessibility and user comfort
Ensures inclusive experience for farmers across India

Cropzy AI Assistant

Cropzy already includes Cropzy AI, a smart assistant that helps farmers by:

- Answering questions in simple language
- Detecting possible crop diseases and deficiencies
- Suggesting relevant products (fertilizers, PGRs, IPM, soil conditioners)
- Recommending the nearest agri-shop based on the farmer's location

This feature bridges the gap between problem identification → solution → purchase, all in one flow.

Direct Expert Calling

Cropzy allows farmers to:

- Directly call or message verified experts from different agri companies
- Connect with real dealers and crop advisors
- Get trusted, brand-backed advice instead of generic suggestions

This builds credibility and trust, which is critical in agriculture.

UI DESIGN

High-Fidelity Mock-up

USABILITY TESTING & IMPROVEMENTS

Testing Method

- Informal testing with farmers
- Feedback from agri students

Key Changes Made

- Increased font size
- Added icons beside text
- Simplified expert profiles
- Clear CTA buttons (Call / Voice)

Outcome & Impact

- More readable and usable UI
- Faster understanding of alerts
- Increased confidence in app usage
- Strong foundation for real-world deployment

FUTURE SCOPE

In the future, Cropzy will introduce Gaia, a voice assistant that delivers simple weather, crop, and disease guidance in the farmer's chosen language to make farming decisions easier and more accessible.

Cropzy is designed as a scalable agri-ecosystem, not just a utility app. Based on farmer needs and early design validation, the following enhancements are planned and partially implemented.

Thank you